



Hot Tub Pre-Delivery/Purchase Checklist & Guide

CYANNA
VALLEY
SPAS



Hot Tub Pre-Delivery/Purchase Checklist

Thank you for your purchase!

Please note the following additional details to ensure your spa delivery, placement, and experience is successful.

- ☐ Curbside delivery is delivered at the end of your driveway or curb (not down the driveway).
 - The buyer is responsible for all unpackaging.
- ☐ Curbside delivery requires the drop-off area to be free from steps and gates.
 - Also, the street must be clear from all debris and be able to accommodate a truck (up to 65' long).
 - Please contact customer service at least 48 hours in advance if this is an issue.
- ☐ Electrical work must be done by a licensed electrician (applies to 240v version spas).

Spa Location Checklist:

- ☐ Inquire if permitting is required for construction, electrical, or barriers
- ☐ Consider if there are any requirements for restricted access by children
- ☐ Will the electrical cord reach an outlet?
- ☐ Is there adequate room to access the service door and other spa equipment?
- ☐ Consider privacy requirements
- ☐ Do you have adequate access/storage for the cover when the spa is in use and the cover is off the spa?
- ☐ Ensure support surface is adequate to support the weight of the spa filled with water as outlined in owner's manual.
- ☐ Is the support surface adequate to handle water overflow/drainage?

Please refer to your Owner's Manual for details and requirements for specific model purchased.



Preparing For Your New Spa

Spa Location

Do not place your spa within 10 feet (3 m) of overhead power lines.

Permits and Codes

Most cities and counties require permits for exterior construction and electrical circuits. Ensure you check neighborhood codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children. Check with your local code enforcement officer on which permits may be required and how to obtain prior to the delivery of your spa.

Prepare Foundation

Damage caused by an inadequate or improper foundation is not covered by the warranty. The spa owner is responsible for providing a proper foundation. Place the spa on a solid, level foundation. If you are installing the spa indoors (not recommended), pay close attention to the flooring beneath it. Choose flooring that will not be damaged or stained. If you are installing your spa on an elevated wood deck or other structure, consult a structural engineer or a contractor to ensure the structure will support the weight of 150 pounds per square foot. An adequate drainage system must be provided to deal with overflow water.

Consider Spa Use

Consider how you intend to use your spa to determine spa placement. If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you use it for relaxation and therapy, you may want a more private or secluded location.

Climate, Privacy, and View

Consider climate and conditions in terms of proximity to your home, entry, and covered areas. Consider seasonal changes, as well as privacy such as neighbors' view and your view of your neighbors.

Allow for Service Access

If you are installing your spa near a wall or with any type of structure on the outside allow a minimum of 18" access for service.

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Site Selection

Provide a solid load bearing site!

IMPORTANT: Your spa must be installed on a level, flat, solid load bearing surface. Do not locate the spa on a surface that can be damaged or altered by water.

Concrete slabs and decks must be designed to support the required weight. Do not select a site composed of individual unsupported bricks, blocks, grass or other materials which will shift unevenly and cause damage to your spas internal frame.

Provide a level, flat site. A level site is critical to both the performance and enjoyment of your spa. Water will always settle level. A flat and level site provides the surface necessary to properly dispense weight between the foot well (which bears most of the spa's weight) and the structural frame which primarily provides stabilization and secondary support.

Surface Suggestions:

Travertine



Stone/Slate



Cement



Synthetic Wood



Brick Pavers



Stained Cement



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INSTALLATION

Electrical Requirements

NOTE: Name badge on serial plate (located on the bottom frame near the drain) indicates equipment location.

15 Amp GFCI Rating

- Models: 120 PNP, Supreme PNP

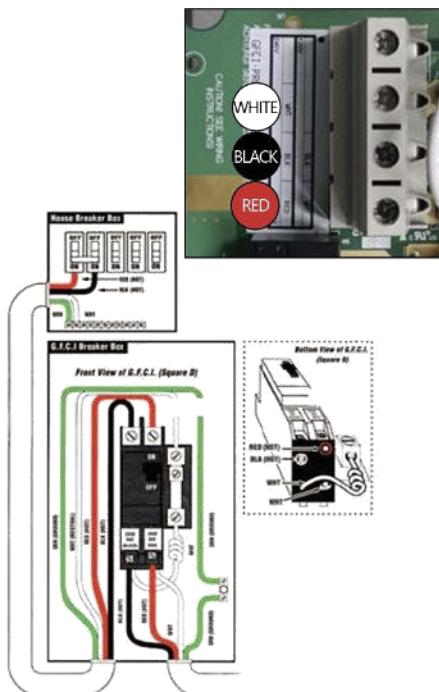
50 Amp GFCI Rating

- Models: 103, Supreme, Supreme X, Galaxy 1, and Galaxy 2

*All spa packs are designed to be permanently connected.

**It is the customer's responsibility to acquire the necessary permits and to arrange for installation and hook up.

[EXTENSION CORDS SHOULD NOT BE USED UNDER ANY CIRCUMSTANCES!]



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INSTALLATION

GFCI WIRING INSTALLATION (240V)

NOTE: All spa electrical wiring must be performed by a qualified, licensed electrician to meet NEC (National Electrical Code) state and local codes.

1. The lines carrying power to the spa must be dedicated to the spa and should not be shared with any other appliance(s).
2. All electrical wiring lines must originate from the electrical panel and terminate, hard wired, into the electrical wiring compartment. The use of extension cords or improper plug type termination is expressly prohibited and **voids the warranty**.
3. Do not use aluminum wiring. Use only copper conductive wiring.
4. Wire gauge must be in accordance with NEC requirements for the distance from current source to spa and the current rating as stated on the ID label that is attached to the equipment control enclosure.
5. All wiring installed in conduit must be approved for usage by state and local codes. The conduit must terminate at the electrical access compartment either from the bottom of the spa, through a hole in the side panel of the spa or the corner knockouts.

240V SPAS NOT INSTALLED BY A LICENSED ELECTRICIAN ARE NOT UNDER WARRANTY

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We're Here for You!

Here at ***TheBackyardOutlet.com***, our mission is to provide you with the best online spa purchasing experience anywhere – offering quality spas, affordability, quick delivery, and spa expertise. Helping our customers find wellness through happy spa ownership is our goal.

If you have any questions throughout your spa purchasing journey, please don't hesitate to reach us at:

800-207-5410



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